

SpeakUp™

Distribution Guide – Speak Up™ For Your Rights



This distribution guide is intended to help health care providers in different settings educate patients and their loved ones about their rights using the Speak Up™ For Your Rights resources.

Hospitals:

- Post the infographic in waiting, treatment and patient rooms.
- Include the infographic in patient admission packets.
- Feature the infographic in your hospital's newsletter or on your organization's website.
- Share the infographic and video at safety meetings and with your hospital's board of directors and other leadership groups.
- Show the video as a part of new employee orientation.
- Play the video in waiting rooms or treatment rooms.
- Run the video on patient televisions in their rooms.
- Share both the video and the infographic with your organization's patient representatives.

Doctors' Offices and Other Ambulatory Care Facilities:

- Post the infographic in waiting, treatment and patient rooms.
- Provide tabletop versions of the infographic as reading material in waiting rooms.
- Add the infographic to information packets.
- Include the infographic or a link to the video in patient newsletters and other external promotional materials.
- Share the infographic and video at safety meetings and with your organization's leadership and other stakeholder groups.
- Show the video as a part of new employee orientation.
- Play the video in waiting rooms or in treatment rooms.
- Provide the infographic at the welcome desk for visitors.
- Share both the video and the infographic with your organization's patient representatives.

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Nursing Homes, Nursing Care Centers and Rehabilitation Facilities:

- Include the infographic in informational packets for residents' families.
- Post the infographic in the hallways leading to resident rooms, in their rooms and bathrooms and in communal areas, such as television rooms and the cafeteria.
- Play the video in resident rooms.
- Share the infographic and video at safety meetings and with your organization's leadership and other stakeholder groups.
- Show the video as a part of new employee orientation.
- Post the video to your website and recommend that potential residents and visitors check out the page.
- Provide the infographic at the welcome desk for visitors.
- Share both the video and the infographic with your organization's patient representatives.

Home Care Services:

- Include the infographic in informational packets for patients and their families.
- Post the video to your website and recommend that potential patients and their families check out the page.
- Share the infographic and video at safety meetings and with your organization's leadership and other stakeholder groups.
- Show the video as a part of new employee orientation.
- Provide the infographic at the welcome desk of your offices.
- Share both the video and the infographic with your organization's patient representatives.

Behavioral Health Services:

- Include the infographic in informational packets for clients and their families.
- Post the infographic in hallways and waiting rooms.
- Share the infographic and video at safety meetings and with your organization's leadership and other stakeholder groups.
- Show the video as a part of new employee orientation.
- Post the video to your website and recommend that potential clients and their families check out the page.
- Provide the infographic at welcome desks.
- Share both the video and the infographic with your organization's client representatives.